The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call Excellus BlueCross BlueShield at 1-800-493-0318/TTY: 800-662-1220 or the Plan Administrator at 1-315-443-4042. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <a href="https://www.excellusbcbs.com">www.excellusbcbs.com</a> or call 1-800-493-0318/TTY: 800-662-1220 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	For <u>in-network providers</u> : \$200 individual/ \$400 family. For <u>out-of-network providers</u> : \$300 individual/ \$1,000 family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No	You don't have to meet deductibles for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	For in-network providers \$1,500 individual / \$3,000 family. For out-of-network providers \$6,000 individual / \$12,000 family. There is a separate out-of-pocket limit on prescription drugs purchased through the prescription drug manager (PBM): \$2,000 individual/ \$4,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use an in-network provider?	Yes. See <u>www.excellusbcbs.com</u> or call 1-800-493-0318/TTY: 800-662-1220 for a list of <u>in-network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>in-network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a referral to see a specialist?	No.	You can see the specialist you choose without a referral.

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	20% coinsurance/visit	30% coinsurance/visit	None	
	Specialist visit	20% coinsurance/visit	30% coinsurance/visit	None	
If you visit a health care provider's office or clinic	Preventive care/screening/immunization	Adult physical: No charge Adult immunizations: No charge Well child visit: No charge Deductible does not	30% coinsurance	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
		apply		Limited to one (1) routine physical exam per calendar year for members age 19 and older.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	20% coinsurance	30% coinsurance	There is no charge and the <u>deductible</u> does not apply to colonoscopies and preventive and	
If you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	30% coinsurance	diagnostic breast cancer screenings when rendered by an in-network provider.	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at	Tier 1 (Lower cost, generics and some brand name drugs)	15% <u>coinsurance</u> (retail); lesser of \$15 <u>copay</u> or 15% <u>coinsurance</u> (mail order)/ prescription	Not covered	Limited to a 90-day supply (mail order) and 30-day supply (retail). Retail 90-day supply also allowed at retail coinsurance level when using a local participating pharmacy. Dispense as written (DAW) penalty may apply.  Specialty drugs are limited to a 30-day supply.  Prescription drugs to treat infertility are limited to \$20,000 per lifetime. This limit is separate from the \$20,000 lifetime limit for medical treatment of	
	Tier 2 (Mid-range cost, preferred brand name drugs)	25% <u>coinsurance</u> (retail); lesser of \$45 <u>copay</u> or 25% <u>coinsurance</u> (mail order)/ prescription	Not covered		
https://hr.syr.edu/benefits/healt h-benefits/prescription-drug- coverage	Tier 3 (Higher cost, brand name and some generic drug)	40% coinsurance (retail); lesser of \$90 copay or 40% coinsurance (mail order)/ prescription	Not covered		
	Tier 4 (Specialty drugs)	See the mail order copays above	Not covered	infertility.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	30% coinsurance	None	
surgery	Physician/surgeon fees	20% coinsurance	30% coinsurance	None	

<sup>\*</sup> For more information about limitations and exceptions, contact the Plan Administrator at 315-443-4042 for a copy of the <u>plan</u> or policy document.

		What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Emergency room care	20% coinsurance	20% coinsurance	Coinsurance and deductible waived if admitted; however, will be subject to the inpatient coinsurance and deductible listed below.	
If you need immediate medical attention	Emergency medical transportation	20% coinsurance	20% coinsurance	None	
	<u>Urgent care</u>	20% coinsurance	30% coinsurance	None	
If you have a hospital stay	Facility fee (e.g., hospital room)	5% coinsurance	5% coinsurance	None	
	Physician/surgeon fees	5% <u>coinsurance</u>	5% <u>coinsurance</u>	Physician care is limited to one (1) visit/day.	
If you need mental health, behavioral health, or	Outpatient services	20% coinsurance	30% coinsurance	None	
substance abuse services	Inpatient services	5% coinsurance	5% coinsurance	Physician care is limited to one (1) visit/day.	
	Office visits	No charge, <u>deductible</u> does not apply	30% coinsurance	Cost sharing does not apply for preventive	
If you are pregnant	Childbirth/delivery professional services	No charge, <u>deductible</u> does not apply	30% coinsurance	services. Depending on the type of services, coinsurance or a deductible may apply. Maternity care may include tests and services described	
	Childbirth/delivery facility services	5% coinsurance	5% coinsurance	elsewhere in the SBC (i.e., ultrasound).	
	Home health care	20% <u>coinsurance</u>	30% coinsurance	None	
	Rehabilitation services	20% coinsurance	30% coinsurance	None	
	<u>Habilitation services</u>	20% coinsurance	30% coinsurance		
If you need help recovering or have other special health	Skilled nursing care	5% coinsurance	5% coinsurance	Limited to 180 days per admission (or series of admissions not separated by 90 consecutive days).	
needs	<u>Durable medical equipment</u>	20% <u>coinsurance</u>	30% coinsurance	None	
	Hospice services	5% coinsurance (inpatient) 20% coinsurance (outpatient)	5% <u>coinsurance</u> (inpatient) 30% <u>coinsurance</u> (outpatient)	None	

<sup>\*</sup> For more information about limitations and exceptions, contact the Plan Administrator at 315-443-4042 for a copy of the <u>plan</u> or policy document.

		What You Will Pay		Limitations Expontions 2 Other Important	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If your child needs dental or	Children's eye exam	20% coinsurance	30% coinsurance	Limited to one (1) exam every 24 consecutive months.	
eye care	Children's glasses	Not covered	Not covered	None	
	Children's dental check-up	Not covered	Not covered	None	

### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult)

- Dental care (Child)
- Long-term care

- Routine foot care
- Weight loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture
- Bariatric surgery
- Chiropractic care

- Hearing aids (Limited to \$750 (single) or \$1,500 (binaural) every three (3) calendar years)
- Infertility treatment (\$20,000 lifetime limit for medical and a separate \$20,000 lifetime limit for prescription drugs)
- Non-emergency care when traveling outside the U.S.
- Private duty nursing
- Routine eye care (Adult & Child)

<sup>\*</sup> For more information about limitations and exceptions, contact the Plan Administrator at 315-443-4042 for a copy of the plan or policy document.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa">https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa">https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.delthology.new.new.html">Health Insurance</a> <a href="https://www.delthology.new.html">Marketplace</a>, visit <a href="https://www.delthology.new.html">www.HealthCare.gov</a> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Excellus BlueCross BlueShield at 1-800-493-0318/ TTY: 800-662-1220 or www.excellusbcbs.com; the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa. Additionally, a consumer assistance program can help you file your appeal. Contact Community Service Society of New York, Community Health Advocates, 633 Third Avenue, 10th floor, New York, NY 10017, 1-800-614-5400, http://www.communityhealthadvocates.org (website) or cha@cssny.org (email). A list of states with Consumer Assistance Programs is available at: https://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-493-0318.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-493-0318.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-800-493-0318.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-493-0318.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, contact the Plan Administrator at 315-443-4042 for a copy of the plan or policy document.

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$200
■ Specialist coinsurance	20%
■ Hospital (facility) coinsurance	5%
Other coinsurance	20%

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$200	
Copayments	\$0	
Coinsurance	\$700	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$960	

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$200
■ Specialist coinsurance	20%
■ Hospital (facility) coinsurance	5%
■ Other <u>coinsurance</u>	20%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$200	
Copayments	\$0	
Coinsurance	\$1,700	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,520	

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$200
■ Specialist coinsurance	20%
■ Hospital (facility) coinsurance	5%
■ Other coinsurance	20%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

**Durable medical equipment (crutches)** 

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$200	
Copayments	\$0	
Coinsurance	\$500	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$700	

The plan would be responsible for the other costs of these EXAMPLE covered services.

## **Notice of Nondiscrimination**

Our Health Plan complies with federal civil rights laws. We do not discriminate on the basis of race, color, national origin, age, disability, or sex. The Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### The Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - o Information written in other languages

If you need these services, please refer to the enclosed document for ways to reach us.

If you believe that the Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Advocacy Department

Attn: Civil Rights Coordinator

PO Box 4717

Syracuse, NY 13221

Telephone number: 1-800-614-6575

TTY number: 1-800-421-1220

Fax: 1-315-671-6656

You can file a grievance in person or by mail or fax. If you need help filing a grievance, the Health Plan's Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 1-800-537-7697 (TDD) Complaint forms are available at https://www.hhs.g

Complaint forms are available at https://www.hhs.gov/regulations/complaints-and-appeals/index.html.

Attention: If you speak English free language help is available to you. Please refer to the enclosed document for ways to reach us.

Atención: Si habla español, contamos con ayuda gratuita de idiomas disponible para usted. Consulte el documento adjunto para ver las formas en que puede comunicarse con nosotros.

注意:如果您说中文,我们可为您提供免费的语言协助。请参见随附的文件以获取我们的联系方式。

Внимание! Если ваш родной язык русский, вам могут быть предоставлены бесплатные переводческие услуги. В приложенном документе содержится информация о том, как ими воспользоваться.

Atansyon: Si ou pale Kreyòl Ayisyen gen èd gratis nan lang ki disponib pou ou. Tanpri gade dokiman ki nan anvlòp la pou jwenn fason pou kontakte nou.

주목해 주세요: 한국어를 사용하시는 경우, 무료 언어 지원을 받으실 수 있습니다. 연락 방법은 동봉된 문서를 참조하시기 바랍니다.

Attenzione: Se la vostra lingua parlata è l'italiano, potete usufruire di assistenza linguistica gratuita. Per sapere come ottenerla, consultate il documento allegato.

אויפמערקזאם: אויב איר רעדט אידיש, איז אומזיסטע שפראך הילף אוועילעבל פאר אייך ביטע אויפמערקזאם: אויב איר רעדט אידיש, איז אומזיסטע שפראך הילף אוועילעבל פאר אייך ביטע רעפערירט צום בייגעלייגטן דאקומענט צו זען אופנים זיך צו פארבינדן מיט אונז.

নজর দিন: যদি আপনি বাংলা ভাষায় কথা বলেন তাহলে আপনার জন্য সহায়তা উপলভ্য রয়েছে। আমাদের সঙ্গে যোগাযোগ করার জন্য অনুগ্রহ করে সংযুক্ত নথি পড়ুন।

Uwaga: jeśli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Patrz załączony dokument w celu uzyskania informacji na temat sposobów kontaktu z nami.

تنبيه: إذا كنت تتحدث اللغة العربية، فإن المساعدة اللغوية المجانية متاحة لك. يرجى الرجوع إلى الوثيقة المرفقة لمعرفة كيفية الوصول إلينا.

Remarque : si vous parlez français, une assistance linguistique gratuite vous est proposée. Consultez le document ci-joint pour savoir comment nous joindre.

نوٹ: اگر آپ اردو بولتے ہیں تو آپ کے لیے زبان کی مفت مدد دستیاب ہے۔ ہم سے رابطہ کرنے کے طریقوں کے لیے منسلک دستاویز ملاحظہ کریں۔

Paunawa: Kung nagsasalita ka ng Tagalog, may maaari kang kuning libreng tulong sa wika. Mangyaring sumangguni sa nakalakip na dokumento para sa mga paraan ng pakikipag-ugnayan sa amin.

Προσοχή: Αν μιλάτε Ελληνικά μπορούμε να σας προσφέρουμε βοήθεια στη γλώσσα σας δωρεάν. Δείτε το έγγραφο που εσωκλείεται για πληροφορίες σχετικά με τους διαθέσιμους τρόπους επικοινωνίας μαζί μας.

Kujdes: Nëse flisni shqip, ju ofrohet ndihmë gjuhësore falas. Drejtojuni dokumentit bashkëlidhur për mënyra se si të na kontaktoni.

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